

Mneme User's Guide

November 13, 2026

By Kevin E. Kubitskey

Adrastia LLC

Adrastia™

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What Adrastia Is

Our mission

Adrastia™ protects people and organizations by proving what happened, so every victim has a real path to justice, restitution, and closure.

What we stand for: Evidence first · Speed saves money · Within the law, always · No one is above review · Victims are never left in the dark · Stronger together

Purpose

Adrastia proves what happened when something goes wrong. It seals evidence the moment it is captured, keeps a chain of custody anyone can check, and turns it into records police, insurers and courts can use. It also helps stop fraud and scams before money moves, traces fraud back to its source, keeps agreements honest, and keeps a business running through an outage.

Consumers	Businesses	Their clients
Families, scam victims, tenants, workers and policyholders. • Check a call, text, email or picture for scam signs (Scam Check). • Start a sealed Victim's Clock after a fraud and track every report made. • Keep sealed agreements with a contractor, landlord or co-parent (Oathcrest). • Record where personal data shows up online and every opt-out sent. • Hold their own sealed copy of a workplace report, move-in record or insurance claim.	*Investigators, attorneys, insurers, small firms, nonprofits, churches and agencies.* • Seal field and desk evidence and produce court-ready reports (HQ). • Spot risky payments, scams, intruders and outages, and act on them (Aegis). • Trace a fraud back to its front door and hand a sealed package to police, a bank or a court. • Call payees back before money moves (Antiphon); keep sealed workplace, rental and claim records. • Keep the business supervised when the owner is out (Continuity Vault).	*The people a business serves: clients, attorneys, adjusters, tenants, workers, payees.* • Free Viewer seats to read a case, its evidence and its custody log. • Check any sealed package or record themselves, free, without an account. • Get receipts: complaint receipts, payee callback receipts, their own party copy. • Join Oathcrest agreements free and confirm or dispute each point. • See where their matter stands without being left in the dark.

What it is designed to do

- Capture and seal evidence the moment it is collected.
- Keep a chain of custody that checks itself.
- Protect people and businesses from fraud and scams before money moves.
- Trace fraud lawfully to its source and hand police, insurers and courts a package they can check.
- Keep agreements honest with one sealed record every side sees.
- Keep the business running and supervised through outages and absences.

A seal proves a record has not changed since it was added. It does not prove what happened before it was added. Adrastia's methods are patent-pending.

Mneme (plug-in)

A guide to Mneme. Status: LIVE as of November 13, 2026.

What it is

Adrastia Mneme is a sealed insurance claim timeline with a policyholder screen and a company console. It keeps every file sent, every request and answer, when each side saw it, and every deadline.

Who it's for

- Policyholders
- Insurance carriers and adjusters
- Public adjusters
- Claims software companies that place it inside their own app

The problem it solves

A policyholder sends receipts twice and is told they never arrived; a deadline passes. Mneme seals each file and when the company saw it, and the deadline clocks show who owes what, by when.

How it works

1. The company creates its company and invites policyholders.
2. The policyholder gives notice with New claim.
3. Both sides add photos, papers, contents and policy terms.
4. The company answers requests and seals decisions and payments.
5. Either side verifies, prints or shares the full record.

Getting started

- Request a pilot at adrastiamneme.com (free 30 days).
- Staff: Sign in > Create your company. Policyholders: open the policyholder screen.
- Help: Help link on the site (Mneme user manual).

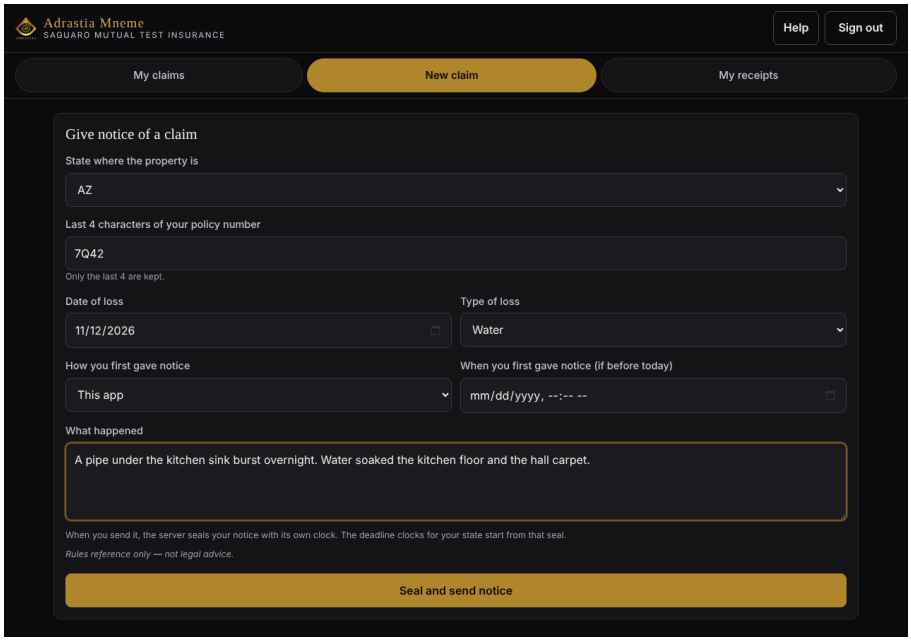
How it connects to the rest of Adrastia

Mneme uses the same sign-in as HQ. HQ's Claim tab covers claims a business documents on its own.

Mneme (plug-in): every component

A sealed insurance claim timeline for policyholders and the company: every file, request, answer and deadline. Plug-ins share the HQ sign-in and can sit inside another company's app. Every plug-in starts with a free 30-day pilot (Request a pilot on its site). Anyone can check a record at the site's /verify/ page, free, without an account. Status: LIVE.

Policyholder and company



Name on screen	What it is · what it does for you	Where	How to get there · notes
New claim	Give notice of a claim and pick the state. **Use:** Report hail damage the day of the storm.	Field	Policyholder screen > New claim
My deadlines	Each clock: what is due, by whom and by when. **Use:** See the insurer's reply deadline.	Both	My claims > the claim > My deadlines
Add photos and papers	Damage, receipts, estimates, letters or forms. **Use:** Upload the roofer's estimate.	Field	Open the claim > Add photos and papers
Requests from the company	Answer what the company asked for. **Use:** Send the requested receipts.	Field	Open the claim > Requests from the company
Add a contents item	List damaged belongings room by room. **Use:** List a ruined couch.	Field	Open the claim > Add a contents item
Policy terms	Seal the policy terms in force for this claim. **Use:** Lock in the deductible and limits.	Desk	Open the claim > Seal policy terms
Message the company	A sealed message thread on the claim. **Use:** Ask about a payment date.	Field	Open the claim > Full record
My copy and sharing	Download your copy or share it. **Use:** Give a copy to a public adjuster.	Both	Open the claim > My copy and sharing
Claims	Company list with filters: All, Unseen, Deadline running, Missed, Paused, Closed. **Use:** See which claims are near a deadline.	Desk	Console > Claims
Add to the record	Message, Request, Adjuster, Inspection, Estimate, Decision, Payment, Status notice, File. **Use:** Seal the inspection date.	Desk	Open the claim > Add to the record
Proof packet	A printable, checkable claim packet. **Use:** Send the full record to a regulator.	Desk	Record tools > Proof packet

Name on screen	What it is · what it does for you	Where	How to get there · notes
Request a pilot	Asks Adrastia for a free 30-day pilot. **Use:** Try it with one office first.	Desk	adrastiamneme.com > Request a pilot *Licensed, never sold.*
Create your company / Join with an invite code	The first person creates the company; others join with a 48-character code. **Use:** Add your staff in minutes.	Desk	adrastiamneme.com > Sign in
Invite people	Invite people by email and give each a role. **Use:** Add a second staff member.	Desk	Invite people tab *Admin only.*
Settings	Response window and the sites allowed to show the screen inside your app. **Use:** Set a 48-hour reply window.	Desk	Settings tab *Admin only.*
Verify / Check a record	Checks a record, form or file; PASS means nothing changed. **Use:** An attorney checks the record you sent.	Both	adrastiamneme.com/verify/ *Files are not uploaded.*

Quick answers

Question	Answer
How are deadlines counted?	Clocks count from sealed entries and show what is due, by whom and by when.
Can the policyholder keep a copy?	Yes. My copy and sharing > Download my copy.
Who can check a claim record?	Anyone, free, at adrastiamneme.com/verify/.
Can it run inside our claims software?	Yes. Settings lists the sites allowed to show the policyholder screen.